



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Hettish

Serial No.: 09/864,057

Filed: May 23, 2001

For: Methods and Apparatus for Performing  
Diagnostics and Gathering Statistics ...

Art Unit: 2642

Examiner: Al-Aubaidi, R.

Atty Dkt No.: 2001P09461US

Date: June 18, 2004

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Technology Center 2600

**CERTIFICATE OF MAILING**  
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*Francis Montgomery*  
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**AMENDMENT UNDER 37 CFR § 1.116 AND REQUEST FOR RECONSIDERATION**

Sir:

This Amendment and Request for Reconsideration is submitted in response to the  
Office Action dated April 20, 2004.

**Amendments to the Claims begin on page 2 of this paper.**

**Remarks begin on page 4 of this paper.**

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